

SL: [Firstname], it's much more than a vehicle  
PHT: Enjoy all the benefits of Volvo car ownership.



## We're always there for you

Thank you for choosing [Volvo Retailer] to maintain your Volvo [Model]. We appreciate your loyalty and trust. Our records show that your vehicle's warranty will expire soon. Rest assured, you'll still continue to receive the benefits of being a Volvo car owner.

These benefits include a Lifetime Parts & Labor Warranty,\* Volvo Roadside Assistance,\*\* and Customer Support, plus convenient service booking through the Volvo Cars app.<sup>1</sup>

We also welcome you to view our Volvo Accessories to personalize your ownership experience further. You deserve to drive with confidence and peace of mind, and we're here to help make sure you do.

LEARN MORE

[COUPON TITLE]

[XX% OFF]

[with Any Volvo Service]

SCHEDULE SERVICE

Offer expires [00/00/0000]. [See Details](#)<sup>1</sup>

Save offer to your mobile wallet.



## Volvo Cars provides owners value and convenience



### Lifetime Parts & Labor Warranty\*

You'll receive a lifetime warranty on all Volvo Genuine Parts and the labor to install them, so you'll pay for a repair once and never pay for it again. This warranty provides value and peace of mind and is available on all eligible parts that are installed at a Volvo Cars Authorized Retailer.

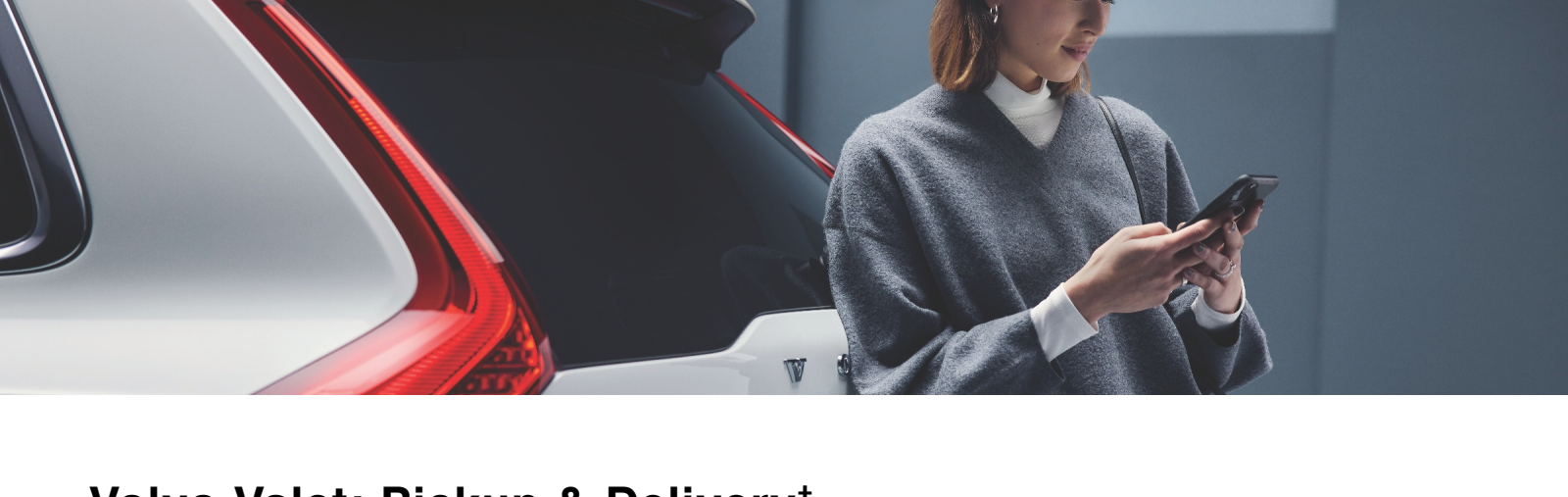
### Roadside Assistance\*\*

We've got you covered. Even after your warranty has expired, your vehicle is still eligible for Volvo Roadside Assistance. With no cost, we will arrange to have your Volvo car towed to the nearest Volvo Cars Authorized Retailer or Volvo Certified Collision Center within a 25-mile radius.

### Certified Collision Centers

If your Volvo car needs a cosmetic or collision repair, we are ready to assist you. Our collision care includes:

- Complimentary towing\*\*\* to the nearest Volvo Cars Certified Collision Center
- Expert inspection and evaluation
- Repairs made by Certified Technicians to ensure Volvo car standards, using only Volvo Genuine Parts
- Insurance company coordination
- Alternate transportation facilitation



### Volvo Valet: Pickup & Delivery†

What would you say if your vehicle could visit the service center without you? With Volvo Valet: Pickup & Delivery, your vehicle will be serviced while you focus on what really matters, then it will be delivered back to you when service is complete.

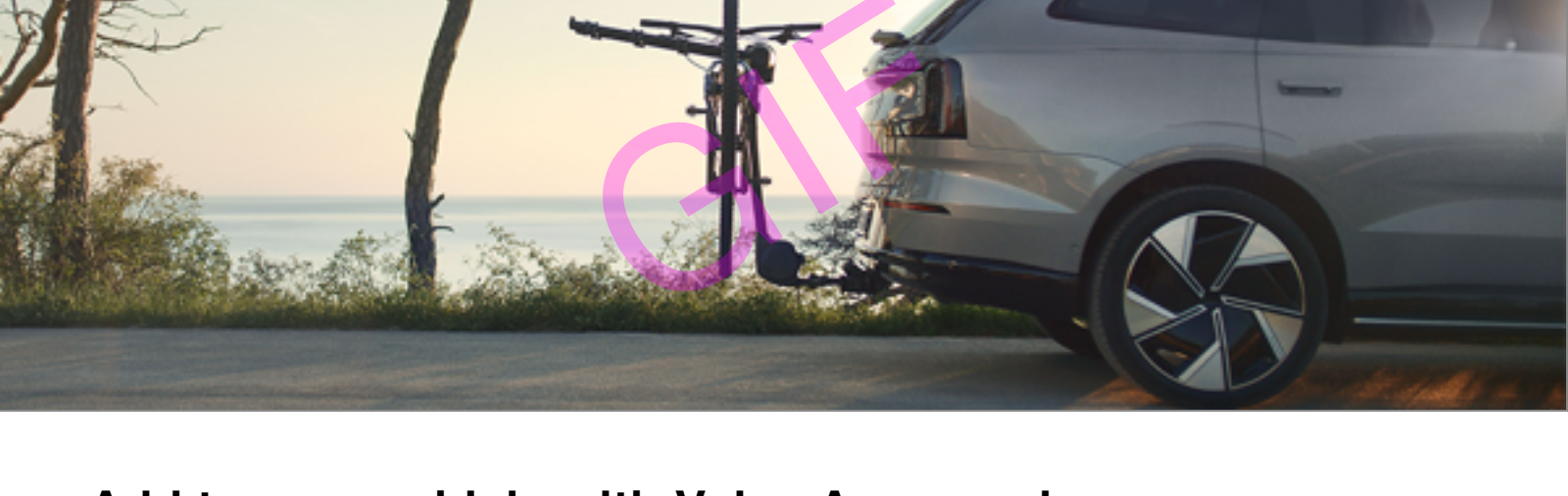
### Roadside Assistance Plus\*\*

Get help at the touch of a button, wherever, whenever.\*\* With Volvo Roadside Assistance Plus, you get complimentary towing to a Volvo Cars Authorized Retailer or Volvo Certified Collision Center, 24/7 Roadside services like fuel delivery and battery jumps, lockout assistance, trip interruption, and more. [Enroll](#) for Roadside Assistance Plus.

### Customer Support††

We offer 24/7 customer support through our Volvo Cars app and the button below.

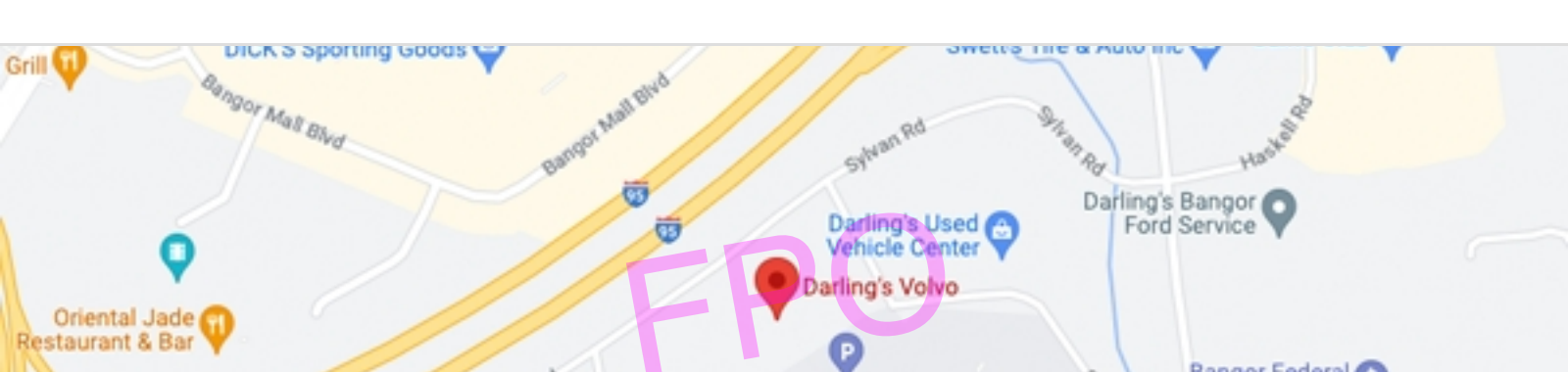
LEARN MORE



## Add to your vehicle with Volvo Accessories

Make your Volvo car distinctively yours with our Volvo Accessories. They're the precise fit and finish for your vehicle, allowing you to build on its stylish design while personalizing it for your lifestyle. Plus, our accessories undergo rigorous testing to help ensure top safety and performance.

SHOP ACCESSORIES



[Retailer Name]  
[123 Main Boulevard]  
[City Name], [ST] [12345]  
Ph: [555-555-5555]  
[URL]

**Service Hours:**  
[Monday-Wednesday: XX:XX AM — XX:XX PM]  
[Thursday: XX:XX AM — XX:XX PM]  
[Friday: XX:XX AM — XX:XX PM]  
[Saturday: XX:XX AM — XX:XX PM]  
[Sunday: Closed]

[View this email in your browser.](#)

\* The Customer Lifetime Parts & Labor Warranty does not apply to third-party purchasers such as independent repair shops, body shops or on parts purchased over the counter and not installed by a Volvo Cars Authorized Retailer. The warranty on these parts will be for two years from the purchase date for defects for the part replacement only. Labor will not be included. Part failures due to installation errors will not be covered by any Volvo Part Warranty. Excludes consumable parts due to normal wear. See retailer for details. Non-transferable.

\*\* New Volvo vehicles include complimentary Volvo Roadside Assistance Plus for the 4-year/50,000-mile Volvo New Vehicle Limited Warranty. Certified by Volvo vehicles include complimentary Volvo Roadside Assistance Plus for the 1-year Volvo Certified Pre-Owned Limited Warranty, which applies after the expiration of the 4-year/50,000-mile Volvo New Vehicle Limited Warranty.

\*\*\* With Volvo Roadside Assistance, there is no cost for (1) the first 25 miles to any Volvo Cars Authorized Retailer in the case of a mechanical or electrical breakdown, or (2) the first 25 miles to an authorized Certified Collision Center in the case of an accident, for any distance further than the foregoing, there will be an overage fee for mileage beyond the initial 25 miles.

† Volvo Valet is only available at participating retailers. Courtesy Vehicles are subject to retailer availability and policies. Vehicle immobilization available in some states.

†† Services available on the Volvo Cars app vary by model and market. Please contact your local Volvo Cars Authorized Retailer or Volvo Cars Customer Service for more information about your car and market. App services available with the 4-year subscription included with new vehicles (MY 18 and newer). Following expiration, new terms and conditions apply.

[1. Plus tax, if applicable. No cash value. Must present offer at time of service. Cannot be combined with any other offer. Volvo vehicles only. Void where prohibited by law. Offer expires XX/XX/XX.]

European specification vehicles shown. Vehicle shown with optional equipment at an additional cost.

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