

Take advantage of our exceptional service and savings today

OFFER NAME

XX% Off

Offer description. Lorem ipsum dolor sit amet. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat non proident.

Plus tax, if applicable. No cash value. Must present offer at time of service. Cannot be combined with any other offer. Volvo vehicles only. Void where prohibited by law. V70R, S60R, 2016 XC90 and newer, S90, V90, Polestar models slightly higher. Not valid on previous purchases. Excludes competitive pricing for all oil changes, alignments, tires, mount and balance tires, brake pads front or rear, and brake pads and rotors front and rear. Offer expires XX/XX/XX.

Did you know?

The highest recorded mileage on a Volvo car is three million miles on a Volvo P1800 — making this a world record for the most driven car.



1. Services available on the Volvo Cars app vary by model and market. Please contact your local Volvo Cars Authorized Retailer or Volvo Cars Customer Service for more information about your car and market. App services available with the 4-year subscription included with new vehicles (MY 18 and newer). Following expiration, new terms and conditions apply. European specification vehicles shown. Vehicle shown with optional equipment at an additional cost. ©2025 Volvo Car USA LLC. All rights reserved. Printed in USA.

Schedule your next service appointment at the touch of a button in your Volvo Cars app,<sup>1</sup> visit our website, or give us a call.

Volvo Cars of Your Town  
volvoyourtown.com  
000-000-0000

12345 Any Street  
Your Town, USA 12345

Service Contact:  
John D. Doe

Service Hours:  
By appointment only  
Mon.-Thu.: 9:00am–9:00pm  
Fri.: 9:00am–9:00pm  
Sat.: 9:00am–9:00pm  
Sun.: Closed

[Firstname],  
scan these codes to schedule service, save offers, review owner benefits, or find a Certified Collision Center.



Access your personalized schedule service page.



Review owner benefits, including our Certified Collision Centers.



Save offers to your mobile wallet.



When you own a Volvo car,  
you get much more than a vehicle.  
ENJOY ALL THE BENEFITS OF VOLVO CAR OWNERSHIP

V O L V O







# Add to your vehicle with Volvo Accessories

Make your Volvo car distinctively yours with our Volvo Accessories. They're the precise fit and finish for your vehicle, allowing you to build on its stylish design while personalizing it for your lifestyle. Plus, our accessories undergo rigorous testing to help ensure top safety and performance.



Scan to shop our  
Volvo Accessories



# We're there for you

[Firstname Lastname],

Thank you for choosing [Volvo Retailer] to maintain your Volvo [Model]. We appreciate your loyalty and trust. Our records show that your vehicle's warranty will expire soon. Rest assured, you'll still continue to receive the benefits of being a Volvo car owner.

These benefits include a Lifetime Parts & Labor Warranty,\* Volvo Roadside Assistance,\*\* and Customer Support, plus convenient service booking through the Volvo Cars app.<sup>1</sup>

We also welcome you to view our Volvo Accessories to personalize your ownership experience further.

You deserve to drive with confidence and peace of mind, and we're here to help make sure you do.

Sincerely,

Arthur Buliung  
Director, Service Operations  
Volvo Car USA

## Volvo Cars provides owners value

Enjoy premium service from your Volvo Cars Authorized Retailer.

### Lifetime Parts & Labor Warranty\*

You'll receive a lifetime warranty on all Volvo Genuine Parts and the labor to install them, so you'll pay for a repair once and never pay for it again. This warranty provides value and peace of mind and is available on all eligible parts that are installed at a Volvo Cars Authorized Retailer.

### Roadside Assistance\*\*\*

We've got you covered. Even after your warranty has expired, your vehicle is still eligible for Volvo Roadside Assistance. With no cost, we will arrange to have your Volvo car towed to the nearest Volvo Cars Authorized Retailer or Volvo Certified Collision Center within a 25-mile radius.

### Certified Collision Centers

If your Volvo car needs a cosmetic or collision repair, we are ready to assist you. Our collision care includes:

- Complimentary towing\*\*\* to the nearest Volvo Cars Certified Collision Center
- Expert inspection and evaluation
- Repairs made by Certified Technicians to ensure Volvo car standards, using only Volvo Genuine Parts
- Insurance company coordination
- Alternate transportation facilitation



\* The Customer Lifetime Parts & Labor Warranty does not apply to third-party purchasers such as independent repair shops, body shops or on parts purchased over the counter and not installed by a Volvo Cars Authorized Retailer. The warranty on these parts will be for two years from the purchase date for defects for the part replacement only. Labor will not be included. Part failures due to installation errors will not be covered by any Volvo Part Warranty. Excludes consumable parts due to normal wear. See retailer for details. Non-transferable. \*\*\* With Volvo Roadside Assistance, there is no cost for (1) the first 25 miles to any Volvo Cars Authorized Retailer in the case of a mechanical or electrical breakdown, or (2) the first 25 miles to an authorized Certified Collision Center in the case of an accident, for any distance further than the foregoing, there will be an overage fee for mileage beyond the initial 25 miles.

## Volvo Cars provides owners convenience



### Volvo Valet: Pickup & Delivery†

What would you say if your vehicle could visit the service center without you? With Volvo Valet: Pickup & Delivery, your vehicle will be serviced while you focus on what really matters, then it will be delivered back to you when service is complete.

### Roadside Assistance Plus\*\*

Get help at the touch of a button, wherever, whenever.\*\* With Volvo Roadside Assistance Plus, you get complimentary towing to a Volvo Cars Authorized Retailer or Volvo Certified Collision Center, 24/7 Roadside services like fuel delivery and battery jumps, lockout assistance, trip interruption, and more.

Learn more at:

**[volvocars.com/us/l/roadside-assistance/](https://volvocars.com/us/l/roadside-assistance/)**

### Customer Support

We offer 24/7 customer support through our Volvo Cars app<sup>1</sup> and the channels listed below:

Call or text us at: 800-638-6586

Enroll for Roadside Assistance Plus at:

**[volvo.geturgently.com](https://volvo.geturgently.com)**

\*\* New Volvo vehicles include complimentary Volvo Roadside Assistance Plus for the 4-year/50,000-mile Volvo New Vehicle Limited Warranty. Certified by Volvo vehicles include complimentary Volvo Roadside Assistance Plus for the 1-year Volvo Certified Pre-Owned Limited Warranty, which applies after the expiration of the 4-year/50,000-mile Volvo New Vehicle Limited Warranty. † Volvo Valet is only available at participating retailers. Courtesy Vehicles are subject to retailer availability and policies. Vehicle immobilization available in some states.